

General rules of classes

- Each normal lesson is 50 minutes and a trial lesson 20-30 minutes in duration.
- If the tutor has to cancel the lesson because of an important reason, there will be either a replacement tutor for this lesson or a special makeup lesson during the paid five-week block..
- If the student cancels the lesson on the day of the class there will not be a makeup lesson available and the student should pay for the lesson.
- Classes may be rescheduled for no more than one missed classes during one semester if the
 tutor is informed 24hours before the class, otherwise any last minute cancelations will be charged
 for. Likewise with group lessons, only if both students agree 24hours prior will the class be
 rescheduled.
- At least one parent should accompany students under the age of 12.
- All classes are also available to purchase as a voucher or present cards.
- All students have the opportunity to present themselves in a final concert/performance after each semester.

Payments

- All tuition fees have to be paid in advance of each four-week block and upon registration.
- No tuition fee refund will be issued after a student is registered, nor for any unattended classes.
- Payment of tuition fees are accepted in cash, bankomat, visa/mastercard or transfer to our bank account (please mention the name of the student and the tutor).
- A special discount of 10% is applied with the registration of siblings.